

Refund Policy: We provide a complete refund to students within the first 1-2 days of enrollment, starting from the date of payment receipt. From the 3rd to the 9th day of enrollment, a processing fee of \$250.00 will be deducted from the refund. Please be aware that no refunds can be issued after the 10th day of enrollment.

Refunds will be processed within 72 business hours from the day of cancellation

- **Government Agency Funded:** Refund will be issued back to the agency, not the student, within 72 hours. The agency will inform us of their preferred refund method based on their policies
- **Direct Enrollment:** Refunds will be issued within 72 business hours from the time of cancellation.
 - If paid by credit card, the refund will be returned to the same card.
 - If by check, a refund check will be issued.

Return Address: L & L Consulting LLC 5857 Cedar Ave, Philadelphia PA 19143